



May 6, 2020

Dear Solaris Resident, Family & Friends,

I am writing today to update you on our response to the COVID-19 public health emergency and share our policy as it relates to keeping you informed. I want to assure you that we are committed to immediately informing you if any resident or staff member test positive for COVID-19.

We continue to work closely with our public health department and are diligent in implementing any CDC recommendations to prevent the virus from entering or spreading in our center.

Effective May 6, 2020 we will post on a daily basis, the number of positive cases in the center as well as the number of confirmed new COVID-19 infections and the number of instances of 3 or more residents or staff with new onset of respiratory symptoms within the last 72 hours on our website home page. The link is <http://solarishealthcare.org/locations/windermere/>.

Please do not hesitate to contact me should you have any questions regarding our approach on any issue. Please continue to stay in touch with your loved ones via Facetime, Skype, telephone etc.; We appreciate your trust and support during these difficult times.

Sincerely,

Bob Pate, NHA

Administrator