

April 20, 2020

Dear Solaris Residents, Family and Friends:

We hope this letter finds you healthy and safe during this challenging time. I am writing today with another update on our response to the COVID-19 Public Health Emergency and share our policy as it relates to keeping you informed. I wanted to send my assurance that Solaris Healthcare Imperial is committed to immediately informing you if any resident, or staff member, tests positive for COVID-19, should that occur. We are happy to report that we have no cases or any presumptive cases of COVID-19 at this time.

We intend to keep you fully informed so you can decide what is best for your loved ones and your family. It is our policy to notify all the following individuals and organizations:

1. All patients, residents, and families
2. Our local Department of Health
3. Agency for Health Care Administration Area Office
4. Our primary referring hospitals
5. Our local first responders, especially EMS

We are continuing to be hyper-vigilant, following all CDC guidance, and taking every precaution to prevent an infection from entering our health care center. Your patience and support through this unprecedented time is greatly appreciated.

Please do not hesitate to contact me personally if you have any questions or concerns regarding our approach. As suggested before please continue to stay in touch through FaceTime, Zoom, etc...We have found this to be successful mode of communication for you to connect with your family member. Please touch base with Activities or Social Services to make that happen.

As always, thank you for trusting us to serve your family. We wish the best of health to you and your families!

Sincerely,

Jamie Weis-Jones, NHA

Administrator