



April 29, 2020

Dear Residents, Patients, Families, Friends, and Staff Team Members:

I hope this letter finds you all healthy and well. We continue to be COVID-19 free with both staff and residents! While this is very exciting news, there unfortunately is no guarantee that this will continue to be the case despite the extensive measures we have in place. We will continue to be hypervigilant with our processes to keep our residents, patients, and staff safe and healthy.

As most of us have heard by now, Governor Desantis has recently implemented an enhanced COVID-19 testing plan to be conducted by the state's National Guard, which will focus on Skilled Nursing and Assisted Living facility residents and staff. The testing program is done on a voluntary basis.

Solaris Healthcare Osceola has requested that all of our staff be tested as another tool in protecting our residents, patients, and staff from the possibility of contracting or transmitting the COVID-19 virus. We have received our scheduled date of April 30, 2020, with the National Guard and Department of Health to test all staff. At this time, the Department of Health did not feel it was necessary to test our residents and patients since we have had no staff or residents test positive, or even have any symptoms as of this date.

We continue to utilize in-depth screening of our staff, and frequent monitoring of all residents and patients within the facility, including temperatures and oxygen saturation levels. As you know, all staff, residents, and patients have been wearing masks in the facility since the beginning of March, which significantly decreases the possibility of transmitting the virus.

We will notify you all once we receive the COVID-19 testing results of all of our staff. I want to thank each of you for your continued support, prayers, and love that you have shown us during this time. We appreciate the meals, snacks, and goodies you have delivered to the facility for us all to share.

We continue to look forward to the day we will be able to welcome you back to the facility. The Governor announced that Phase 1 re-opening will begin on Monday, May 4<sup>th</sup>, 2020. Although nursing facility visitation remains a part of Phase 3 re-opening, we support this as it continues to be an important piece in our success at keeping this virus away from our residents, patients, and staff. We also appreciate how difficult this has been on everyone. We hope that you continue to be healthy and well.

As always, please contact myself or your Angel with any questions or concerns.

Sincerely,

Charlene Bedor

Charlene Bedor, Administrator