

June 16, 2020

Dear Solaris Residents, Families, and Friends,

I hope this latest update finds you and your families in good health. I also hope you had an opportunity to participate in the center parade on 6-9 and see your loved ones! This was a very emotional event and we would like to thank you for making this such a special event for our residents. Many of the residents are still talking about it! As many of you are aware, staff and residents were tested for COVID19 to meet the regulatory guidelines. We are pleased to share that all residents that were scheduled to be tested came back negative. The staff results are trickling in. At the time of this letter we have 91% of the staff that tested negative & 2 asymptomatic employees that tested positive. Results are always available daily at <http://solarishealthcare.org/locations/imperial/>.

Although the community as moved into phase 2 of opening the skilled nursing centers are still in phase 1. We will be notified by our regulatory agencies when we are moved into phase 2. We may be in different phases at different times due to our vulnerable population. Our center has been working on ways to be able to have families visit with their loved ones in a safe manner during this time. Since the guidelines are still in place that we are not able to allow visitors our maintenance department has built a visitation box that will keep our residents protected. The visitation box is made of plexiglass and the patient will be in the box while the family is on the other side. This will ensure that we still follow all guidelines to protect our most vulnerable population while allowing them the opportunity to see their loves ones. We understand it will be difficult to not hug, kiss or touch your loved ones however, we hope that seeing and talking to them in person will help ease some of pain and frustrations associated with the strict visitation that has been placed on all centers.

The following are guidelines for our visitations:

- Visitations will be held three times weekly (2 visitors max at a time)
- Patients will be wearing a mask and will remain behind the plexiglass. We ask that all visitors wear mask also. Hand sanitizer will be provided.

- We will have scheduled time slots and you will need to call the center to make an appt. Visits will be held to **15 minutes** per visit for the area to be properly cleaned before next visitation is scheduled.
- Be on time. If you cannot make visit, please call, and notify center immediately.
- Arrive around back by the employee gate entrance. Family members will remain outside the north dining room under the awning. Staff will be present during visit. If no one is at gate, please call front desk at 239-591-4800 to notify them that you are waiting on your appt.
- Visitation schedule is subject to change at any time.
- Staff will continue Facetime or Zoom if you are not able to visit in person (please call Activities or any Dept. Manager)

Visitation Time Slot Schedule (times are subject to change)

Wednesday	Friday or Saturday
5:00-5:15	10:00-10:15 3:45-4:00
5:30-5:45	10:30-10:45 4:15-4:30
6:00-6:15	11:00-11:15 4:45-5:00
6:30-6:45	11:30-11:45 5:15-5:30

Please contact the front desk to sign up for a visitation time slot. This schedule will begin on Friday, June 19, 2020. Thank you for your understanding as we attempt this new process during this difficult time.

Stay well,

Jamie Weis-Jones, Administrator