



June 25, 2020

Dear Solaris Residents, Families, and Friends,

I hope this latest update finds you and your families well. As many of you are aware, staff and consenting residents were recently tested for COVID-19 to meet the regulatory guidelines. We are very pleased to share that all residents, and staff who were tested came back negative. One June 15, 2020 AHCA adopted a new emergency order requiring facility staff to be tested for COVID-19 every two weeks. Please continue to view the facility website at <http://solarishealthcare.org/locations/senior-living-north-naples/> for daily COVID-19 updates.

Although the community has moved onto Phase 2 of its reopening process, we continue to be prohibited from allowing visitors into the center. We continue to make every effort to ensure that you can communicate with your loved one often. We have multiple I-Pads available for Facetime and/or Skype visits and are happy to assist with a phone call when possible. Please be advised that on occasion, staff may be assisting residents with care, and calls may need to be arranged in advance.

We have created an area for families and loved ones to enjoy window visits with residents. It is very popular, and we are pleased to see residents using it often. It has become necessary to schedule these visits in consideration of others. We can schedule visits up to 3 times a week, and visits should be limited to no longer than 30 minutes each. Weekend visits have been abundant and may be more limited than weekdays. Please call the receptionist to schedule in advance before your next visit.

At this time if a resident is permitted out of their room, we must request that visits take place in the designated areas. Staff will no longer be permitted to allow access to our secured courtyard for resident safety.

Sincerely,

Jennifer L. Iavarone  
Administrator