



7-14-2020

Dear Residents, Families, and Friends,

Today we have great news to share with everyone wanting to visit with loved ones. We have purchased tablets to use for tele-visits. Each nursing station has Samsung tablets available to facilitate virtual visits between residents and their families & friends. We are in the process of rolling out these new devices and training the staff how best to use them. We hope to have them in operation by Friday this week.

If you are wanting to visit in person, we have a couple of options. A very good option is to schedule a visit on the screened patio for those residents on the long-term care wings. If the resident can physically go to the patio, the family & friends can visit from the sidewalk in front of the screened patios on B & D wings. I know it is hot, so the virtual visit is a good option.

Another option for the residents on our rehab wing is to schedule a visit in the A-courtyard just east of the main entrance to A-wing. This courtyard has a gate, but it is not locked. Again, it is very hot and uncomfortable, so the tele-visit is a better option.

If the options listed above do not satisfy, I want to encourage folks to visit at a glass door at the end of a hallway or an ambulance entrance. This option provides the best visibility for everyone. And finally, I want to discourage family & friends from trying to visit at a patient room window. There is shrubbery and other trip hazards in the way that may cause an injury. So please call the nurses station to schedule a visit of your choice, we are hoping a virtual visit is to everyone's liking.

As always, thank you for your understanding and cooperation especially during this public health emergency.

Sincerely,

**David Cross, Administrator**