



July 20, 2020

Dear Solaris Residents, Family & Friends,

I am writing today to update you on our response to the COVID-19 public health emergency and share our policy as it relates to keeping you informed. I want to assure you that we are committed to immediately informing you if any resident or staff member test positive for COVID-19.

On May 6, 2020, we implemented a system that updates our website daily with the number of positive cases in the center as well the number of confirmed new COVID-19 infections, and the number of instances of 3 or more residents or staff with new onset or respiratory symptoms within the last 72 hours on our website home page. As a reminder, the link is <http://solarishealthcare.org/locations/osceola/>.

We will continue our weekly phone updates with you to keep you informed. At the time of this letter, we do have 12 positive residents and 13 positive staff. We continue to take every precaution and enhance all efforts that were already in place to stop the spread of the virus.

We have also decided at this time, out of an abundance of caution, to postpone our parade scheduled for July 31, 2020. We believe this is the safest decision at this time to protect our residents, family, friends, and staff.

Please do not hesitate to contact us should you have any questions regarding our approach on any issue. Please continue to stay in touch with your loved ones via Zoom, FaceTime, Skype, telephone etc. We appreciate your trust and support during these difficult times.

Sincerely,

Charlene Bedor, NHA

Charlene Bedor, Administrator