



September 21,2020

Solaris families,

We are very excited to announce that we will be opening the facility for limited visitation starting Thursday September 24, 2020. Please bear with us as we work to schedule visits as soon as possible while maintaining safe practices for our residents and guests per CDC guidelines. We will start holding visitations on Thursday the 24th, Friday the 25th, and Saturday the 26th and will resume visits the following Tuesday. Our receptionist will start taking visitation appointments on Wednesday morning at 9am on September 23,2020 and will be scheduled on a “first come, first serve” basis. Visitation guidelines are as follows:

- All visitors must be screened for signs and symptoms of COVID-19.
- Visiting locations will be on the front porch and two side porch areas located off to the left and right of the main entrance near the Riverside activities lounge and Oceanside dining room.
- Visits will be held for 30 minutes.
- Visitation time slots will be at 9am, 10am, 1pm, 2pm, 3pm, 4pm, and 5pm. (for 30-minute sessions)
- We will allow a maximum of two guests per visit. No one under 18 years old is permitted to visit.
- Visitors MUST maintain the six feet social distancing requirement.
- A cloth or surgical mask must be worn. (No gaiters or bandanas are permitted.)
- Residents must wear a mask during visitations.



- No touching or physical contact of any kind will be permitted during visits.
- No eating or drinking during visits.
- We will be asking residents, or designated decision makers, for a list of FIVE visitors they would like to have on the visitation list.
- No visits will be allowed without a prior appointment.

Each visitor will be provided with educational material regarding visitation. Attached is a copy of our visitation acknowledgement form that must be signed by all visitors and turned in to Solaris for your first visit. Please email your selection of up to five visitors to the social services team as follows:

100 – 200 halls email Chelsea at: c.beesing@solarisfoundation.org

300 – 400 halls email Candy at: c.rake@solarisfoundation.org

500 hall - email Ashley at: a.walker@solarisfoundation.org

600 hall – email Tamique at: t.ramirez@solarisfoundation.org

*We will be calling all contacts that did not provide an email address, in order to obtain this information.

Again, we thank you for your patience during these challenging times and entrusting your loved ones in our care.

Sincerely,

Greg Hovey, Administrator