



October 14, 2020

Dear Residents, Family, Friends, and Staff:

I wanted to give you a brief update on our COVID status as of today. All staff were tested on October 13, 2020, and were negative. All residents in-house were also tested on October 13, 2020, and only one other resident has tested positive. The one positive patient was moved to the isolation COVID unit immediately.

We will be testing both staff and residents twice per week until we have no new positive cases for 14 days, per the CMS guidelines. Once the 14 days have elapsed, we will begin to open again for general visitation. We will be providing additional education to all visitors upon re-opening and for those currently scheduled for essential visits. This information is updated daily on our website at solarishealthcare.org/locations/Osceola.

As a reminder, masks cannot be removed during any visit and all required PPE (personal protective equipment) must be worn during the visit. We are bound by the CMS guidelines and the Governor's Emergency Order and it is our responsibility to ensure all requirements are followed. We ask for your patience and understanding as we follow the CMS Guidance and the Governor's Emergency Order.

Please don't hesitate to reach out if you have any questions.

Sincerely,

Charlene Bedor, Administrator