



November 16, 2020

To Families, Residents and Visitors,

I wanted to provide a visitation update with respect to the most recent Emergency Order (DEM Order No. 20-011) and some guidance regarding the upcoming holiday season.

Visitors may continue to schedule their visits by contacting the receptionist via the main number. We will continue following our scheduled visitation for 30 minutes at a time and call daily for openings. Residents are no longer restricted to only five (5) designated visitors. Each resident may have two (2) visitors at one time. Visitors will continue to be required to wear a mask and practice social distancing during their entire visit.

As I am sure you are aware, the positivity rate for COVID-19 is rising throughout Collier County, the State of Florida, and the nation. Solaris strongly encourages family members to refrain from taking their loved ones out of the facility for the holidays to reduce their risk of exposure and the risk of exposure to other residents and staff. Should you decide to take your loved one out of the facility to attend a holiday function, Solaris requests that all residents and families practice mask and eye protection use and social distancing while off the property. As difficult as it may be, no physical contact should occur.

All residents must be screened upon return to the facility. In addition to routine screening criteria for temperature and symptoms, screening will assess the potential exposure to COVID-19 such as contact with anyone who was symptomatic, attendance at large gatherings and adherence to social distancing and PPE use. If upon return, the resident does not pass screening criteria, residents will be quarantined or isolated based on their circumstances consistent with CDC guidelines.

Solaris has been diligent with our efforts by staff, residents, and family members to follow all guidelines regarding safe practices. We will be able to resume indoor visitation if there are no resident or staff cases for a period of 14 days. We can provide outdoor visitation even if we have a positive test. Your continued efforts to practice safe habits will allow us to keep the virus out of the center.

Solaris understands that the pandemic has caused a lot of stress and strain on you and your loved ones. Your continued support and cooperation are greatly appreciated. Should you have any questions or concerns, please feel free to reach out to me personally.

Sincerely,

Jamie Weis-Jones, NHA  
Administrator