



January 15, 2021

Dear Residents, Family Members, & Loved Ones,

As you may be aware, our center has experienced a recent increase in the number of COVID-19 cases among our residents and staff. Unfortunately, the increase closely corresponds to the higher positivity rates being experienced in Brevard County and throughout Florida.

We are encouraged that the vaccine is available and hope to see the positivity rate decrease soon. The residents and staff who consented have received the first round of the vaccine and we appreciate your compliance with this endeavor. Our second Vaccine Clinic will be held on January 24 & 25. Your help is needed as well. If you are able to be vaccinated for COVID-19, we encourage you to do so through the available community resources.

It continues to be our focus and determination to minimize the risk to our vulnerable community. General visitation will be continued outdoors for our residents on Lakeside, Oceanside, and Riverside. General visits for our Bayside residents, however, will be paused for a minimum of seven days while we work to mitigate the spread of the virus. If you visit the center, please follow all guidelines regarding the wearing of personal protective equipment (PPE) and sanitize your hands frequently. Further, if you have a fever or show any other symptoms of the virus, please do not visit the center.

This pandemic is an ever-changing situation and we adapt as new information and procedures have been directed. We are guided by CMS, AHCA, and the Brevard County Department of Health. Visitation is subject to change based on the community positivity rate, facility onset of COVID-19 positive cases, and any other directives set forth by government agencies.

We are deeply grateful to our amazing team members who serve our residents from the heart each day. Our team remains diligent while on duty to follow the many guidelines regarding infection control practices while caring for you or your loved ones. Our diligence extends to our off-duty time as well as we all strive to reduce potential exposures.

We appreciate the trust you place in us to care for you and your loved ones. Thank you for your support, understanding, cooperation, patience, and kind words. We look forward to the day when we can set aside our PPE and social distancing and resume a more “normal” life!

Sincerely,

Greg

Greg Hovey
Administrator