



May 5, 2021

To Residents, Families, and Visitors,

I hope that this letter finds you and your family doing well! Based on the most recent guidance and new regulations from the Centers for Medicare and Medicaid, I am pleased to share the following visitation updates at Solaris HealthCare Imperial. I have attached the CDC update on 4/27/21 for your review. These changes will go into effect immediately. Scheduling of visitation is NO longer necessary. You may choose to visit your loved ones at your convenience during the following times:

Monday & Wednesday 9:30-6

Tuesday/Thursday/Friday 9:30-4

Saturday-Sunday 9:30-3

As a reminder, residents may not be ready at the time you arrive. Many residents participate in therapy, meals in dining room, and activities during the day. Please be understanding of this and if interested contact center about specific times to avoid waits. For visitation outside of the visiting hours, you will need to call the main number at 239-591-4800, to set up a scheduled visit. All visitors must sign in/out of the center and please be conscious of our lobby closing hours as doors will lock down.

Full vaccination for visitors is always preferred. Please provide us with a copy of your vaccination card so that we can verify visitor vaccination status. Visitors will continue to be screened upon entry to the center and restricted from visitation, regardless of their vaccination status, if they have: current SARS-CoV-2 infection; symptoms of COVID-19; or prolonged close contact with someone with SARS-CoV-2 infection in the prior 14 days or have otherwise met criteria for quarantine. Please understand there may be a short wait to get properly screened if multiple visitors arrive at the same time. We apologize for any inconvenience this may cause. Residents that are in a private room are able to have visitors in their rooms. For those residents that share a room we will be able to assist you and your loved one to a designated area due to safety of residents and visitors. This designated area may have a limited time due to events happening in center that day (meals etc...). We have several indoor & outdoor areas for visitation. If a resident is unable to get out of bed other arrangements will be made to visit. Important reminders to follow while visiting your loved one:

- While alone in a resident room or alone in a designated visitation area, fully vaccinated residents **AND** visitors may have close contact with one another and may remove their masks.
- Unvaccinated residents and visitors will be asked to continue wearing face masks and maintain social distance during **ALL** visits.
- In addition, masks must be worn by all visitors, regardless of vaccination status, when outside of a resident room or the visitation area, and they must physically distance themselves from staff, other residents, and other visitors.
- Visitors are encouraged to stay in designated area or rooms during their visit. If assistance is needed, please utilize the call light, or call the lobby. Visitation will be restricted to 2 visitors per resident per visit.

We look forward to welcoming everyone back to the center and we ask for your patience and understanding as we navigate through these changes. Please contact me if you have any questions or concerns regarding visitation.

Sincerely,

Jamie Weis-Jones, Administrator