



June 16, 2021

Re: Visitation during a COVID-19 outbreak

Dear Residents, Family Members, & Loved Ones,

On June 15, the center experienced a second positive staff COVID-19 case. Our hope is to continue to facilitate visits, but we must make a few adjustments to the program. Starting on Thursday, June 17, we will utilize the following system for our General Visits:

- Visits will be by made by appointment only on Tuesdays through Saturdays. Please call the Receptionist at 321-454-4035 to set an appointment.
- Appointments will be available for 10:00 am, 11:00 am, 1:30 pm, 2:30 pm, 3:30 pm & 4:30 pm and will last approximately 30 minutes.
- Visits will be held on either an outside porch (as was our previous practice) or in the Main Dining Room to accommodate for preference or bad weather.
- A surgical mask must be worn by each visitor for the entirety of any inside visit.
- A maximum of two visitors may participate in a scheduled visit.
- A maximum of two visits may be scheduled per week.

Alternatives to a General Visit include:

- Window visits and Facetime or other electronic means. Please call the center if you'd like to request assistance to get connected with a resident.
- Residents may sign out and leave the center with their loved ones for an off-site visit.
- Compassionate Visits – families of residents with special needs may contact Candy Rake, Social Services Director, to be considered for this status.

Thank you in advance for your patience and cooperation as we continue to work through the evolving challenges presented by the pandemic.

Sincerely,

Greg Hovey  
Administrator