



July 13, 2021

Dear Residents, Families and Friends,

I hope this letter finds you doing well. We are using a new system called Call Multiplier that will notify you of important messages by text and/or phone message. So, as you receive this letter you may have already received a condensed message updating you on our visitation changes due to COVID. It is unfortunate that we have to report that we had a staff member test positive for COVID on 7/13. The center must follow CDC guidelines regarding visitation if 1 staff or resident test positive. When a new case of COVID-19 among residents or staff is identified, **a facility should immediately begin outbreak testing and suspend all visitation** (except that required under federal disability rights law), until at least one round of facility-wide testing is completed. Visitation can resume based on the following criteria:

- If the first round of outbreak testing reveals **no additional COVID-19 cases in other areas (e.g., units) of the facility**, then visitation can resume for residents in areas/units with no COVID-19 cases. However, the facility should suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.
- If the first round of outbreak testing **reveals one or more additional COVID-19 cases in other areas/units of the facility** (e.g., new cases in two or more units), then facilities should suspend visitations for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.
- If subsequent rounds of outbreak testing identify **one or more additional COVID-19 cases in other areas/units of the facility**, then facilities should suspend visitations for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

Please note that compassionate care visits and visits required under federal disability rights law are allowed for any resident (vaccinated or unvaccinated) regardless of the above scenarios. Our center continues to consult with local health departments when an outbreak is identified to ensure adherence to infection control precautions, and recommendations to reduce the risk of COVID-19 transmission. Please note that Collier County continues to see an increase in Covid cases and is currently at 8.37%. As always when visitation resumes, please continue to follow the infection control policies in place including **effective hand hygiene and use of face-coverings**. Please do not hesitate to contact center if you have any questions or concerns.

Warm Regards,

Jamie Weis-Jones, Administrator