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August 30, 2021

Dear Residents, Families and Friends,

As our county continues to see a rise in positive COVID cases please note that effective 8/30/21 our center is in what is called “Outbreak Mode”. We identified positive cases within our facility recently and started outbreak testing on all patients and staff. This will impact how and when we are able to offer visitations.

The center must follow CDC guidelines regarding visitation if one staff or resident test positive. When a new case of COVID-19 among residents or staff is identified, a facility should immediately begin outbreak testing and suspend all visitation (except that required under federal disability rights law), until at least one round of facility-wide testing is completed. Visitation can resume based on the following criteria:

- If the first round of outbreak testing reveals no additional COVID-19 cases in other areas (e.g., units) of the facility, then visitation can resume for residents in areas/units with no COVID-19 cases. However, the facility should suspend visitation on the affected unit until the facility meets the criteria to discontinue outbreak testing.
- If the first round of outbreak testing reveals one or more additional COVID-19 cases in other areas/units of the facility (e.g., new cases in two or more units), then facilities should suspend visitations for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.
- If subsequent rounds of outbreak testing identify one or more additional COVID-19 cases in other areas/units of the facility, then facilities should suspend visitations for all residents (vaccinated and unvaccinated), until the facility meets the criteria to discontinue outbreak testing.

Our staff at Solaris HealthCare Lake City understands that this is difficult for both resident and their loved ones. We encourage phone calls, FaceTime or similar apps, and window visits to visit during this time. For window visits, each window of our facility has a sticker indicating the room number for window visit purposes.

Our greatest weapon against COVID-19 continues to be the vaccination. We strongly encourage all residents, staff, and families to be vaccinated. Our residents and staff are able to have their vaccinations administered in the center and may choose between Pfizer, Moderna or J & J. In our community, both CVS’s on Baya and Highway 90 have open availability for vaccination appointments daily.

As we continue to fight this virus as a community, it is extremely important at this time to adhere to the core principles of infection control such as handwashing, social distancing and mask wearing regardless of vaccination status when around our most vulnerable population. As always, thank you for your understanding and please let us know if we can answer any questions.

Stay safe,

Jacob Smith, Administrator