



September 28, 2021

Re: General Visitation Update

Dear Residents, Family Members, & Loved Ones,

We have cleared our latest round of resident and staff COVID-19 testing so we are delighted to share that effective September 29, we may resume the following plan for General Visitation:

- Daily visitation hours are from 9:00 am to 6:00 pm. Other hours may be arranged upon request.
- All visitors must complete the visitor screening process in the Main Lobby prior to each visit.
- All visitors must wear a surgical mask while in hallways and common areas regardless of vaccination status. Cloth masks are not permitted inside the center.
- All visitors must physically distance from other residents and staff while in the center.
- Maximum of two visitors per resident for a visit inside a resident room. Accommodations may be made for a larger group visit upon request. Children must be accompanied by an adult.
- Only one visit is permitted at a time for either resident in a semi-private room. Each resident may not have a visit at the same time.
- Regardless of vaccination status for the resident or visitor(s), gloves (in addition to a surgical mask) must be worn when assisting a resident to eat, grooming, bathing, dressing or providing other forms of care for the resident.
- If an outside visit is preferred, please call ahead by at least one hour so that we may ensure that the resident is ready.
- **When the resident is fully vaccinated, but the visitor(s) are unvaccinated**, close contact (including touch) is permitted while both continue to wear a surgical mask.
- **When both the resident and all visitor(s) have been fully vaccinated:**
 - Residents and their visitors may choose to have close contact (including touch).
 - Visitors must wear a surgical mask and physically distance from other healthcare personnel and other residents/visitors that are not part of their group at all times while in the center.

Please feel free to reach out to me or a member of our Social Services team with any questions you may have.

Sincerely,

Greg Hovey

Greg Hovey
Administrator