

9/26/22

Dear Residents and Families:

I am writing this letter to provide you with an update on our Facility's Emergency Plan, as we prepare for Hurricane Ian. We continue to be in accordance with Local and State regulations. We have a Comprehensive Emergency Plan, approved by Broward County, as well as a Federal Emergency Plan. These plans provide guidance to staff in the event of an emergency, such as, but not limited to:

- o Hurricane
- Loss of Power

The facility staff are educated on the plans and has access to it, should they need to enact any disaster related procedures. Also, Solaris Healthcare Coconut Creek, has a State and County approved Emergency Cooling Plan. We have a generator onsite, in addition to spot coolers which are in an assigned cool zone.

If there is a phone outage, the facility has an alternative communication, such as a satellite phone and three alternative cell phones.

Facility's satellite phone: (254) 241-4211

The alternative facility numbers are:

Front desk: (954) 635-7055 First Floor: (954) 635-7046

If there is an emergency, families may also visit the facility website. http://solarishealthcare.org/locations/coconut-creek/

We are a shelter in place facility; however, we have agreements with other facilities, in the event we need to evacuate.

If you have any question regarding the emergency plan, please feel free to contact me.

Thank you for entrusting us with your loved ones, their safety is our main priority.

Sincerely,

Shaire Davis Administrator, NHA

