

4-17-2020

Dear Solaris Residents, Family and Friends:

I am writing today to update you on our response to the COVID-19 Public Health Emergency and share our policy as it relates to keeping you informed. I wanted to send my assurance that Solaris Healthcare Bayonet Point is committed to immediately informing you if any resident, or staff member, tests positive for COVID-19, should that occur. We believe the most efficient way to accomplish this is to update you via our center Facebook page.

We intend to keep you fully informed so you can decide what is best for your loved ones and your family. It is our policy to notify all the following individuals and organizations:

- 1. All patients, residents, and families
- 2. Our local Department of Health
- 3. Agency for Health Care Administration Area Office
- 4. Our primary referring hospitals
- 5. Our local first responders, especially EMS

As of this writing, **across all Solaris locations**, we have tested 89 residents, 82 of those have returned negative and the remaining 7 are pending. We have also tested 52 staff members resulting in 44 negatives with 8 pending. We anticipate even greater access to testing in the very near future.

We are continuing to be hyper-vigilant, following all CDC guidance, and taking every precaution to prevent an infection from entering our health care center. Your patience and support through this unprecedented time is greatly appreciated.

Please do not hesitate to contact me personally if you have any questions or concerns regarding our approach. Please continue to stay in touch with your loved one through phone calls, FaceTime, Skype, etc.

As always, thank you for trusting us to serve your family.

Sincerely,

David Cross,

Administrator