



August 20, 2020

Dear Residents, Families & Friends,

In recent weeks, we have all seen that the challenges posed by COVID-19 are rapidly changing across our country, our State and in our center. We were able to meet many of the challenges for many months without a positive case; however, as the state and local economies have re-opened, our community has experienced fluctuating numbers of those testing positive. While the response and guidance concerning the COVID -19 outbreak is evolving, the Solaris approach will continue to be to follow all guidance provided by CMS, the CDC, Florida Agency for Health Care Administration, FLDOH, and to work in close coordination with our local Health Departments in each county we serve. We are in daily contact with our local Dept of Health to establish best practices and guidance in combating this virus.

We continue to screen staff daily for signs and symptoms of active infection or elevated temperature, and we are testing all staff and those individuals actively involved in patient care (MD, PA, ARNP, lab and X-ray tech etc..) every two weeks for COVID 19 infection per regulatory guidelines. It is our understanding that eventually we will be testing staff weekly. We are working in conjunction with DOH to test all patients every 1-2 weeks until we continue to see the cases in community and center improve.

As we continue to work with our team, encouraging them to wear masks, social distance, and avoid unnecessary gatherings, we are unavoidably impacted by these higher rates in our community. As an essential health care provider serving the Naples community, it is our mission to provide care and services to a population that is at very high risk for the most severe outcomes from this disease. We will continue to work closely with our acute care hospitals, physicians, Collier County Department of Health, and other health care partners, to safely coordinate the care for this vulnerable population, in the most appropriate setting, based on each individuals unique care needs.

Due to center & community needs, we have re-organized our center into different areas with the assistance of the DOH. We now have established a COVID-19 wing, PUI (person under investigation) unit, new admit unit (when applicable) and a unit for those that test negative. We apologize for any inconvenience of the relocation of rooms that needed to happen during this transition period however, we hope you understand that we need to safely provide appropriate care to our patients. As the need has changed for a COVID unit in Naples we have meet with our DOH at both the Regional and Local level, along with our regulatory agencies, to seek guidance and training to manage our patients and possibly other patients to set up a fully functional COVID-19 unit.

As a reminder, our daily COVID-19 daily reporting can be found on our website at: solarishealthcare.org/locations/imperial/ We are confident that the bi-weekly testing will help further mitigate possible exposure risk from those asymptomatic staff. As the guidance changes of how to report numbers, and as patients and staff are meeting the CDC guidelines of symptom-based strategy, there may be times that numbers fluctuate. Also, we adjust the numbers as they move through the COVID process based on their symptoms. We are pleased to report that many of our patients have returned to our center for their care.

Please do not hesitate to reach out to me personally if I can answer any questions or provide any additional information.

Sincerely,

Jamie Weis-Jones, NHA
Administrator