

9/10/20

Re: Visitation Plan effective 9/14/20

Dear residents, families, and friends,

We have been facilitating visits virtually, and outdoors for weeks now. The new Executive Order from Governor DeSantis' directs Skilled Nursing Facilities to allow visits for Essential Care Givers, Compassionate Care Visitors, and General Visitors.

The parameters for who qualifies for each type of visitor is complex, but please understand most visitors will be **General Visitors**. General Visits will continue to meet outdoors as we are doing now. Please contact the nursing unit to schedule an appointment.

We will reach out to **Essential Care Givers** to schedule appointments for their visits initially beginning Monday 9/14/20. Please contact the nursing unit where your loved one resides for more information or to request an appointment.

Compassionate Care Visitors are for end of life visits or other serious matters. Please contact the nursing unit where your loved one resides for more information or to request an appointment.

All visitors are required to go through infection control and personal protective Equipment (PPE) training. So please understand your 1st visit will take some time and you are required to sign off that you attended training. Essential Care Givers will have additional training ADL training requirements before those visits begin next week.

I know this is not wide-open visitation like we would all prefer, but we are still in a health emergency and want to protect every patient to the best of our ability. We will be strict about your compliance with the infection prevention measures. We want you to be able to visit, but everyone loses that privilege if we get one infection. So, let us all do the right thing to protect each other.

As always, thank you for your understanding and cooperation.

Sincerely,

David Cross, Administrator