

January 21, 2021

Dear Residents, Family Members, & Loved Ones,

As you may be aware, our center has experienced a recent increase in the number if COVID-19 cases among our residents and staff. Unfortunately, the increase closely corresponds to the higher positivity rates being experienced in Brevard County and throughout Florida.

This morning, through our increased testing program we learned of two additional resident cases on our Riverside unit. To mitigate any further spread of the virus, we have determined that it would be best to temporarily suspend our General Visitation program for all residents in the center. Additionally, all group activities and meal service in our Main Dining room will be suspended for a minimum of one week. At this point we hope to resume all suspended programs on Friday, January 29. We will do our best to keep you informed of any changes as soon as possible.

On a related note, yesterday the center experienced a very detailed infection control audit by representatives of the State and Brevard County Department of Health. No major issues were identified and we have already begun to address the few recommendations from the inspectors.

As mentioned in a previous letter, we are encouraged that the vaccine is available and hope to see the positivity rate decrease soon. The residents and staff who consented have received the first round of the vaccine and we appreciate your compliance with this endeavor. Our second Vaccine Clinic will be held on January 24 & 25. Your help is needed as well. If you are able to be vaccinated for COVID-19, we encourage you to do so through the available community resources.

It continues to be our focus and determination to minimize the risk to our vulnerable community. When you visit the center, please follow all guidelines regarding the wearing of personal protective equipment (PPE) and sanitize your hands frequently. Further, if you have a fever or show any other symptoms of the virus, please do not visit the center.

We are truly honored to care for you or your loved one. Thank you for partnering with our team of amazing care givers to defeat this virus and move towards a healthier community in the days to come.

Sincerely,

Greg

Greg Hovey, Administrator