



8/13/21

Dear Resident, Family Member or Responsible Party,

We want to take this time to update you about measures being taken to protect the rights, health, and safety of our residents. We know this is a difficult time for many, especially our residents. We want you to know we are taking every necessary precaution to ensure we are providing a safe and healthy environment for your loved one.

Below are just some of the preventive measures we are taking to reduce the risk of COVID-19 exposure and protecting the privacy of our residents.

When a new covid case is identified, we will begin outbreak testing and suspend indoor visitation, except for compassionate visitors, until at least one round of facility-wide testing is completed. Please visit our website for the most up-to-date information on covid cases. <http://solarishealthcare.org/locations/coconut-creek/>

Before you have an initial visit, review the education on COVID-19 signs and symptoms, infection control precautions and PPE. Please click on the link labeled "letter from administrator regarding covid-19 infection prevention" on the facility's website. Face mask **MUST** be worn during visitation.

We are actively testing staff twice a week for Covid -19 as well as residents every 7 days. We are monitoring our staff and residents for symptoms of covid-19 daily. All providers, staff and compassionate care visitors are currently masking and wearing face shields.

To help our residents and family stay connected we encourage you to use alternative methods of communication such as phone calls, video services like face time, zoom or skype as well as letters.

Regarding video services or taking pictures while visiting we must remind you of the privacy rights of our residents. It is encouraged that you take pictures of your loved ones, however, please keep in mind that all residents have the right to privacy of their body and their surrounding space. **Any photo of another resident without a written consent of the individual or the persons representative violates the resident's rights to privacy.**

We will continue to inform you of any update by website, mail or phone and we encourage you to call us for additional information.

Sincerely,

Shaire Davis

Shaire Davis, NHA, MBA  
Administrator